

Muhammad Mudassir

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PROFESSIONAL SUMMARY

Platform Product Manager with five years of experience in financial services spanning back-end platforms and customer-facing products. Built the data platform behind Capital One's Discover merger, migrating 5 million customers and \$20B+ in assets. Previously shipped B2B and B2C tools at Accenture and an e-commerce startup.

WORK EXPERIENCE

CAPITAL ONE

Mar 2025 – Present | New York, NY

PRODUCT MANAGER, Data Decisions & AI

- Drove adoption of **15 standardized data products** across **100+ teams** by leading producer-level standardization, retiring legacy data platform and saving **\$250K+** in RTE costs.
- Orchestrated **5M-customer** Discover migration (**\$20B+ in assets**) to near-zero impact, building an in-house mapping solution that gave core teams early access while isolating it from live systems.
- Delivered **99.98% model uptime** by building proactive alerting and data quality features in ML parsing scripts to highlight any silent failures or changes.
- Led discovery and rollout of a feature driving **\$150MM+ in daily transactions**, partnering with Legal and Engineering to define critical requirements and solutions.

ACCENTURE

Jan 2023 – Dec 2024 | New York, NY

PRODUCT MANAGER, Venture and Tech

- Cut operational risk **80%** and safeguarded **\$100MM+** in assets for a top-10 US bank by owning a compliance ledger from conception to launch, automating reconciliation across **5 payment rails**.
- Saved **\$2MM+ annually** and cut customer incidents **30%** across 10+ fintech products by reprioritizing the roadmap from production incident data instead of new features.
- Lifted user retention **50%** quarter-over-quarter by analyzing **500K+ interactions** in SQL and Tableau to inform roadmap priorities.

MH THREADS

Aug 2021 – Dec 2022 | Princeton, NJ

PRODUCT MANAGER, Ecommerce SaaS

- Generated **\$150K ARR** and lifted merchant activation from **30% to 45%** by redesigning onboarding around **30+ merchant interviews**.
- Scaled MAU **5x** (500 to 2,500) and cut churn **20%** by shipping self-serve analytics with real-time sales and inventory insights.

SKILLS

Product: 0-to-1 Development, Roadmapping, Agile/Scrum, OKRs & KPIs, Experimentation, Go-to-Market, Stakeholder Management

Data & Technical: SQL, Snowflake, Tableau, Python, Generative AI, Data Products, ML Model Monitoring, Data Quality, Jira, Figma

Payments & Risk: Digital Payments, Payment Rails, Fraud Prevention, KYC/AML

EDUCATION

Rutgers University — B.S., Biomedical Science & Psychology

May 2021 | New Brunswick, NJ

Activities: Dean's List; Teaching Assistant (Biochemistry); Vice President, Rutgers Muslim Student Assembly

Languages: English, Urdu, Hindi, Pashto, Arabic